

BOOKING FORM

Pilgrimage to the Holy Land
January 10th - 21st, 2024



Please complete entire form with all existing fields and forward this booking form immediately with deposit and photocopy of passport

Please complete one booking form per room (roommates could still submit two separate forms). Please enclose \$750 per person deposit. By submitting this payment, you acknowledge that you have read, understood, and agreed to the "Booking Conditions" attached.
I agree to submit full payment 90 days prior to departure. Deadline is October 13th, 2023

| ADDITIONAL TRAVEL ARRANGEMENTS | Please specify any additional travel arrangements required; flights, accommodation, tours, rail, car hire, upgrade to business class etc. which you may wish Holylands Arts to arrange (or attach summary). |
|--------------------------------|---|
| | |

PILGRIMS DETAILS IMPORTANT NOTE: Spelling of all names MUST be as printed in your current passport.

| | Mr/Mrs/Sr Miss/Ms/Fr | FAMILY NAME As printed in passport | FIRST AND MIDDLE NAMES As printed in passport | DATE OF BIRTH mm/dd/yyyy | PASSPORT NUMBER | PASSPORT NATIONALITY | PASSPORT EXPIRY |
|---|-------------------------|---------------------------------------|--|-----------------------------|-----------------|----------------------|-----------------|
| 1 | | | | | | | |
| 2 | | | | | | | |
| 3 | | | | | | | |

| NAME TAG | SPECIFIC REQUESTS | SMOKER? | ROOM TYPE (please tick) | | |
|----------------------|---|---------|-------------------------|----------|--------|
| Preferred First Name | DIETARY OR SEATING (Subject to availability) | | Share Twin* | Double** | Single |
| 1 | | Yes | | | |
| 2 | | Yes | | | |
| 3 | | Yes | | | |

Specific single room requests are accepted on a first come/first served basis due to limited availability in some destinations. Holylands Arts will endeavour to appropriately match those individual pilgrims wishing to share. Single supplement will apply if no suitable partner found.
*Share twin refers to: Two twin beds room.
**Double refers to: One King bed room.
If requesting a share twin, please nominate with whom (optional):

IF YOU ARE ALLERGIC TO ANYTHING SPECIFY BELOW: **DO YOU REQUIRE A WHEELCHAIR ALL OR PART OF THE TIME**

| | Allergies: | Requires Wheelchair: | All/Part time: |
|---|------------|----------------------|----------------|
| 1 | | | |
| 2 | | | |
| 3 | | | |

IMPORTANT: PILGRIMS PHYSICAL FITNESS
Some Pilgrimage activities require extensive standing or walking, you **MUST** tick Yes or No below to indicate if you or any above named pilgrim has a **disability, physical or medical condition that will restrict your ability to walk or stand for extended periods during the pilgrimage:**
(Refer to section 17 overleaf for important conditions)
Yes No If Yes, Holylands Arts will contact you for further details.

| PILGRIMS WITH EXISTING MEDICAL CONDITIONS | |
|---|--|
| All existing medical conditions or illnesses MUST be listed below for each person travelling. | |
| 1 | |
| 2 | |
| 3 | |

| PERSONAL CONTACT | Home Phone | Mobile | Email |
|------------------|------------|--------|----------|
| Address | | | |
| City | | State | Zip code |

| EMERGENCY LOCAL CONTACT | Name | Relationship |
|-------------------------|------|-----------------|
| Home Phone | | Business/Mobile |
| | | Email |

| HOW DID YOU HEAR ABOUT US? | Online Search | Facebook | Website | Word of mouth | I am a Past Pilgrim | Parish/Church |
|------------------------------|---------------|----------|---------|---------------|---------------------|---------------|
| Please select all that apply | | | | | | |
| Publication: | | | Other: | | | |

TRAVEL INSURANCE - Recommended for all pilgrims
YES - Send me a quote for Preferred Insurance
NO - Will arrange myself

Email to: info@theholylands.org
Fax to: (314) 312-2069
Mail to:
Holylands Arts
17 Winding Oaks Cir, O'Fallon MO 63366

OR CALL: (314) 312-2033

BOOKING DEPOSIT: \$750 PER PERSON REFUNDABLE (Essential to secure booking)

| | | | |
|---|---|-------------------------------------|--|
| Enclosed Payment (Check/Money Order) \$ | | Make payable to Holylands Arts | |
| OR | Credit Card: | *3.5% Credit Card Surcharge Applies | |
| | Cardholder Name: | Expiry date: | |
| | Card Number: | CVC | |
| OR | Pay deposit through a link sent to my Email's inbox (use personal contact email) ** | | |
| | You will receive an invoice within a week | **\$10 fee for online bank transfer | |

I have read and fully accept the Holylands booking conditions on behalf of the above named passengers. (You can print out to sign)

| | | | |
|---------------|---|-------------|--|
| Signed | x | Date | |
| Print Name | | | |

HOLYLANDS BOOKING CONDITIONS

1. IMPORTANT NOTICE

Please carefully read the following conditions before you complete the Booking Form as making a booking and paying your deposit constitutes your acceptance of these Terms and Conditions.

2. BOOKINGS

ALL NEW BOOKINGS MUST BE ACCOMPANIED BY -

- A completed booking form
- A photocopy of current valid passport (details page only) – Refer to Section 18 – Passport – Visa
- Deposit: a refundable deposit of \$750 per person per pilgrimage is required. A higher non-refundable deposit and / or additional progress payments may be required for some Groups. These may be applied at any time prior to final payment to facilitate the issuance of air tickets or to pay additional deposits to our suppliers. For deposit conditions on additional arrangements please refer to Section 3 – Additional Arrangements.

3. ADDITIONAL TRAVEL ARRANGEMENTS

Holylands Arts can arrange additional flights, tours, accommodation, cruises, car hire, etc for pilgrims wishing to extend their journey. Holylands Rep can arrange your complete itinerary and advise additional costs. All booking terms and conditions of the Tour Operator/Airline being used may vary from Holylands' conditions and must be adhered to. These arrangements may require additional non-refundable deposits to be paid and cancellation fees from our Suppliers may apply. Pilgrims choosing to travel on an alternate airline will be required to pay all differences in cost due to variations in airfares and/or taxes (Refer Section 15 – Air Travel). Pilgrims choosing an Air & Tour package from this brochure or Customised Private group pilgrimage who wish to depart earlier or remain later than the published travel dates, will incur a non-refundable surcharge of \$100 per person in addition to any possible variations in airfare costs due to change of destination, seasonality or seat class availability. Holylands Arts is not responsible for any costs of any other travel arrangements affected by the cancellation or the rescheduling of its pilgrimage departures.

4. PAYMENTS

- Deposit: A refundable deposit of \$750 per person is required to be paid at the time of booking. Additional non-refundable payments may be required to secure airfares or provide additional payments to Holylands' Suppliers. A higher non-refundable deposit and/or additional progress payments may be required for some Groups. These may be applied at any time prior to final payment to facilitate the issuance of air tickets or to pay additional deposits to our suppliers. Any payments made for the purchase of airfares or additional Supplier deposits will be governed by the rules applicable to that airline or supplier and any imposed cancellation/change fees will be borne by the Pilgrim in addition to a Holylands administration fee of \$100.
- Additional Travel Arrangements: A nominated non-refundable deposit will be payable at the time of booking these arrangements.
- Final Payment: Pilgrims must make final payment no later than 90 days prior to their confirmed departure date.
- Late Bookings: Full payment within 48 hours of confirmation is required for new bookings made within 30 days of departure (refer Section 5 – Late Bookings).

5. LATE BOOKINGS

A non-refundable surcharge of \$100.00 per person will apply for any bookings made within 89 days of departure. As published pilgrimage travel prices cannot be guaranteed with bookings made within 89 days, any additional travel costs will be applied. Holylands cannot guarantee that any travel arrangements made within 89 days of departure will be on group flights and additional costs for transfers may be imposed (Refer Section 4 – Payments).

6. ALTERATIONS TO CONFIRMED/DEPOSITED BOOKINGS (INCLUDING ADDITIONAL ARRANGEMENTS)

- Up to 90 days prior to departure: \$50.00 per person per change plus any additional charges imposed by Holylands' suppliers or airlines.
 - From 89 days to 36 days prior to departure: \$100.00 per person per change plus any additional charges imposed by Holylands' suppliers or airlines.
 - Within 35 days prior and after departure: \$200 per person per change plus any additional charges imposed by Holylands' suppliers or airlines.
- At any time – Rebooking from an Air & Tour package to a Tour-Only package will incur a \$200 non-refundable fee.

7. CANCELLATION BY PILGRIM

Cancellations must be advised to Holylands Arts in writing. The following cancellation fees will apply:

- From the time of booking up to 90 days prior to departure: fully refundable, unless unexpected cancellation fees imposed by Holylands' Suppliers or airlines.
- From 89 to 36 days prior to departure: 50% of pilgrimage cost.
- From 35 days prior to departure day: 100% of pilgrimage cost.
- Post-departure/unutilised bookings: Zero refund on unused services.

Cancellation charges for any additional travel arrangements cancelled prior to departure apply according to the terms and conditions pertaining to the operator used and will be advised at time of booking. Cancellations after departure and unused vouchers have no refundable value.

8. TRAVEL INSURANCE (Highly recommended for all Pilgrims)

Holylands Arts preferred travel insurance safeguards against: loss of money through cancellation charges; baggage loss; medical expenses; theft and other contingencies. Holylands Arts makes no representations or guarantees concerning reimbursements of funds paid by you under any insurance claim. You agree not to hold Holylands responsible for any decision made by insurers.

9. ERRORS/OVERSIGHT DISCLAIMER

Holylands Arts reserves the right to correct any error in rates quoted or calculated for any service notwithstanding that the invoice may have been paid in full. Client/s accept that Holylands Arts staff, Management or its Agents could make an oversight affecting travel arrangements. Client/s agrees and understands that Holylands' (or its agent/s) obligation is to amend such error or oversight by prompt action/correction (if possible) or refund based on actual cost of itinerary services/sectors affected. Client/s understands and agrees to such limitation of the claim.

10. CONTENT DISCLAIMER

Images and scenes shown are representative of those featured in the pilgrimages but are not necessarily supplied or visited. Maps are not necessarily to scale. Hotels are selected, subject to availability, from grading suggested by local authorities or our representatives with due consideration to the particular needs of our pilgrims. Every effort has been made to ensure that these details are accurate at the time of publishing but, are subject to any statutory liability which may not be excluded by law. Holylands Arts is not liable for any error, omission or inaccuracy in its brochures/websites whether occurring at, or after, the time of publishing in regard to price or any other detail or booking condition. In some circumstances beyond Holylands Arts' control, pilgrimage itineraries may differ to that listed in Holylands' brochures, pilgrimage overviews or The Holylands website. If this situation occurs, Pilgrims will be advised by a Holylands' Rep or their Pilgrimage Director of the alternate sites/travel. Holylands Arts will do all possible to supply comparable services/accommodation and/or itineraries and there shall be no refund as a result of these amendments.

11. ROOM TYPES

Prices are based on twin share rooms containing two single beds. An individual pilgrim's request to share is accepted at the time of booking. Specific requests (single/double/triple) must be made at the time of booking and supply cannot be guaranteed. Single supplement surcharges apply for single room requests. Requests for double rooms or double beds cannot be guaranteed. Requests for a triple room can be met by either a full-sized triple room or a twin-bedded room with an extra roll-away bed. The twin share cost applies per person for all triple rooms booked. Solo Pilgrims electing to twin share with an unknown partner of the same gender do so in the full knowledge that Holylands cannot guarantee, and is not responsible for, the compatibility or medical fitness of your roommate. Any share allocation will be at Holylands Arts' discretion and is not guaranteed. Holylands will endeavour to match 'Share Request' travellers. If Holylands Arts is unable to confirm a suitable share partner, Holylands will allocate a single room for the entire pilgrimage and reduce the Single Supplement cost to 50% of the published rate. Please note that should you be "matched" to share with another pilgrim, Holylands cannot be held responsible if that choice is not to your satisfaction. If at any time during the pilgrimage you consider your rooming partner unsuitable, Holylands will use reasonable endeavours to allocate single rooms for the remainder of the tour, subject to room availability. Payment of the full single supplement applicable to the entire pilgrimage will be imposed. Adjustments to rooming configuration at any time may incur additional costs.

12. SELLING PRICES

Prices are current at the time of purchase and are based on costs, charges, tariffs, rates, taxes, levies and currency exchange rates calculated on the basic pilgrimage departure and are not inclusive of fees, costs, charges and levies for additional flight and travel arrangements and stopovers. All costs are subject to change at any time due to alterations in taxes, charges or levies imposed by airlines, tour companies, governments, their agencies, principals and/or currency fluctuations. Holylands Arts reserves the right to amend the price of a pilgrimage due to such increases. If the total pilgrimage cost increases by more than 10%, pilgrims will have the right to cancel within 7 days of advice of the increase without penalty. A pilgrimage can only operate at the advertised price if a minimum number of bookings are achieved. Holylands reserves the right to cancel or vary a pilgrimage prior to departure due to insufficient numbers. If at 90 days prior to departure, numbers fall below the minimum, a surcharge on booked pilgrims may be applied to ensure departure. Holylands is not responsible for disruption to any travel arrangements not booked or operated by The Holylands Association.

13. ABOUT COSTS

Included in the selling price of each pilgrimage are (although not restricted to) charges to cover the cost of research, reservations from agents in the United States and from our overseas destinations, postage, facsimile, telephone, bank charges, currency transfers, documents, brochure production, printing, distribution, advertising and remuneration to travel agents. Cost breakup is not supplied. Deposit payment signifies your acceptance of these usual commercial costs and fees paid to our overseas associates.

14. ALTERATION TO PRODUCT OR SERVICES

If circumstances beyond Holylands Arts' reasonable control require that incursions be altered, a product of similar value or standard will be supplied. In the unlikely event of pilgrimage cancellation by Holylands Arts, pilgrims are offered a change of arrangements, alternative tour or a full and immediate refund without further Holylands liability.

15. AIR TRAVEL

Flights booked for pilgrimages will be in economy class on an airline of Holylands' choosing. Flights booked as part of a pilgrimage will be via the most appropriate route - although this may not be on a direct flight. If pilgrims choose to travel on an alternative airline to the group, they do so with the knowledge that additional costs/surcharges may apply. The scheduled flights used for all departures are subject to the usual conditions of the carrying airline and relevant to international law. Holylands accepts no responsibility for alterations to air schedules. As airfare increases and fuel surcharges can be applied without

notice we reserve the right to apply the same at any time prior to final ticketing. Airlines endorsing this and ancillary brochures do not represent themselves either as contracting with any purchaser of a Holylands Arts pilgrimage or as having any other legal responsibility with such purchaser.

16. HEALTH

Any medical condition, disability or mobility difficulty that may affect the functioning of the group must be advised on the booking form. Any pilgrim with a pre-existing medical condition or illness must declare the nature of such condition at the time of booking and make arrangements for the provision of medications or other course of treatment that may be required during the tour. Any relevant health or mobility conditions not adequately disclosed may result in your immediate and direct return to your point of departure at your expense and without availability of refund. This is necessary to assure the health and safety of all group members and in particular those with whom you may be sharing a room. We recommend you consult your doctor in respect of your intended travel as this may also have some bearing on your application for travel insurance. Your doctor or the relevant Government Health authorities can advise on any vaccination requirements necessary. Pilgrims with a serious or ongoing medical condition or mobility constraint (subject to travel approval by Holylands Arts) must bring an accompanying able-bodied companion/carer. (refer Section 17 – Minimum Mobility Requirements). All requests for health/medical clearance submitted by pilgrims are at the sole discretion of the operating carrier/tour operator/travel insurance company. Holylands cannot be held responsible for the outcome of these decisions.

17. MINIMUM MOBILITY REQUIREMENTS

Many of the sites visited on our pilgrimages require a reasonable amount of walking. Holylands Arts must be advised, at the time of booking, of ANY physical condition that will affect your mobility. Your condition will be assessed and may require qualified medical consultation. While Holylands Arts will make reasonable attempts to accommodate any special needs, it is not responsible in the event that we are not able to do so, nor are we responsible for any denial of services by carriers, hotels, restaurants or any independent suppliers. Most transportation services, including touring coaches are not equipped with wheelchair ramps. Holylands Arts regrets that it cannot provide individual assistance to a pilgrim for walking, dining, getting on or off coaches or other personal needs. A qualified and physically able companion/carer must accompany travellers who need assistance and must be responsible for their wellbeing. Wheelchairs, walking aides or any particular hotel room specification cannot be arranged once a pilgrimage has commenced. If a Pilgrim's mobility limitation affects the operation of the pilgrimage, that pilgrim will be immediately returned home, at their expense and no refund for unused services will be applicable.

18. PASSPORT – VISA

Each pilgrim is personally responsible for ensuring they possess valid travel documentation. New passport applications must be personally applied for. Existing passports must not expire for at least 6 calendar months after the intended date of return to USA. Non-US passport holders must possess a valid United States Re-entry Certificate. If you are travelling on a passport issued by a country other than USA, you will need to be aware that visa requirements may differ from those for American passport holders. Visas required by non American passport holders must be applied for by the passport holder. Your Holylands' Rep will be able to advise you of these requirements. Cancellation of a pilgrimage due to incomplete travel documentation will incur standard cancellation fees.

19. CHILDREN (UNDER 12 YEARS OF AGE)

Children travelling with accompanying parents or guardians are most welcome. Costs may vary according to the number of adults sharing a room and individual child costs will be supplied on request.

20. SPECIAL REQUESTS

Any special requests (such as airline seating or dietary requirements) made at the time of booking are on a request basis only. Holylands will do all possible to accommodate requests but cannot guarantee these can be met in all instances.

21. RESPONSIBILITIES

Holylands Arts agrees to make reservations with the Principal offering the services described in this and ancillary brochures. Holylands does not accept any responsibility for default causing loss or injury to persons whether by negligence or otherwise on the part of the Principal providing any facilities for any person taking advantage of the services described in this brochure. Holylands is not liable for any loss suffered by any person or any additional expense caused or occasioned by transportation provider delay, change or cancellation of aircraft service, alteration or cancellation to any other travel service, illness, injury, strike, civil disturbance, insurrection, terrorism, quarantine, flood or other disturbances of whatsoever nature interfering with, altering, or adding to the cost of the service requested or booked. After departure, if the services included in the pilgrimage cannot be supplied or are altered for reasons beyond our control, Holylands will arrange for the provision of comparable services where possible. Any resulting additional expense will be payable by pilgrims. Holylands is not liable for any dissatisfaction the client may have with the accommodation properties used. You agree not to hold Holylands responsible for any decision made by insurers, and/or by any suppliers, or requirements of any foreign country, government authority or overseas laws and policies. The above exclusions of liability are subject to any statutory liability which unresolved may not be excluded by law. Unresolved difficulties must be conveyed to Holylands Association LLC in writing with any supporting documents within 30 days of return to USA.

22. DOCUMENTATION

It is the Client's responsibility to carefully check all confirmation documentation, itineraries, air tickets and vouchers immediately upon receipt (particularly in regard to spelling of names and travel dates), and advise Holylands of any discrepancies. All travel documentation will be available for collection/courier delivery 10 – 14 days prior to your scheduled departure. Tour-Only pilgrims must advise Holylands, at the earliest time, of their departure date from the United States.

23. CURRENCY

Costs listed are in local currency for the United States (USD).

24. PRIVACY STATEMENT

Holylands Arts may collect personal information about you from third parties (including your medical practitioner) as reasonably required in planning and booking tours and for any purpose relating to your tour. You may seek access to any personal information which Holylands may hold about you in accordance with the law.

25. CONSUMER PROTECTION

The Holylands Association LLC is a state of Missouri registered entity.

26. VALIDITY

The program is valid until
DECEMBER 2024